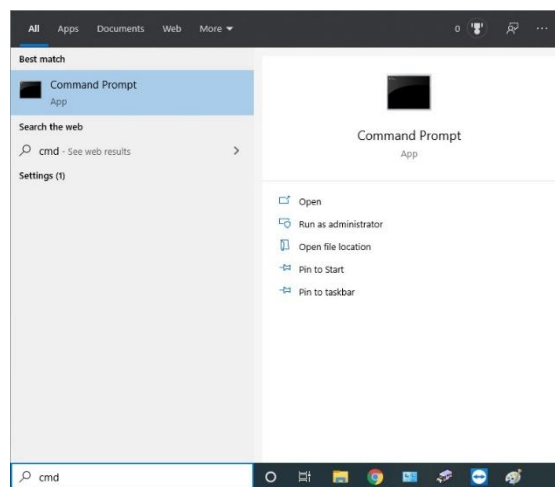


Pinging a network device from a Windows PC

1. From the Windows search bar, type in “**cmd**” to search for “Command Prompt”. In the start menu list, click on “Command Prompt” to run.



2. In the Command Prompt window, enter the command **ipconfig** and hit enter. Make sure that the IP address listed is in the same range as the IP added on the printer and that the Subnet Mask and Gateway are the same between both the PC and the printer.

```
C:\Users\Owner>ipconfig

Windows IP Configuration

Ethernet adapter Ethernet:

    Connection-specific DNS Suffix  . : 
    Link-local IPv6 Address . . . . . : fe80::596f:dd9a:ffa0:1a74%14
    IPv4 Address. . . . . : 192.168.2.64
    Subnet Mask . . . . . : 255.255.255.0
    Default Gateway . . . . . : 192.168.2.1
```

3. Type in the following command into the Command Prompt window to ping your network device, replacing the field <your network IP here> with the IP address set in the printer. **ping <your network IP here>**. You should receive an output similar to the image below if this was successful.

```
C:\Users\Owner>ping 192.168.2.1

Pinging 192.168.2.1 with 32 bytes of data:
Reply from 192.168.2.1: bytes=32 time<1ms TTL=64
Reply from 192.168.2.1: bytes=32 time<1ms TTL=64
Reply from 192.168.2.1: bytes=32 time<1ms TTL=64
Reply from 192.168.2.1: bytes=32 time<1ms TTL=64

Ping statistics for 192.168.2.1:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 0ms, Average = 0ms
```

Once we confirm that the Windows device is seeing the printer correctly on the network, we can proceed with the installation of the print driver.